



# SFIHSS PUBLIC AUTHORITY



2015  
2016

# Annual Report

# Message from the Executive Director

Thank you for making this past year yet another remarkable year for the San Francisco Public Authority. This year marked the Public Authority’s 21st year providing much needed services to seniors and people with disabilities, putting the consumer at the center of those services.

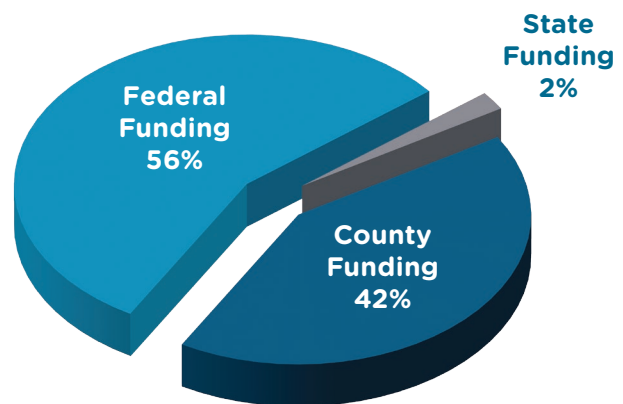
Our dedicated staff have done an incredible job at expanding our outreach while strengthening our programs and services. The last few months of the fiscal year were all about ensuring that the Public Authority is a welcoming, accessible, helpful and engaging environment for consumers and providers.

— Kelly Dearman

## Program Revenue and Costs for Fiscal Year 2015-16

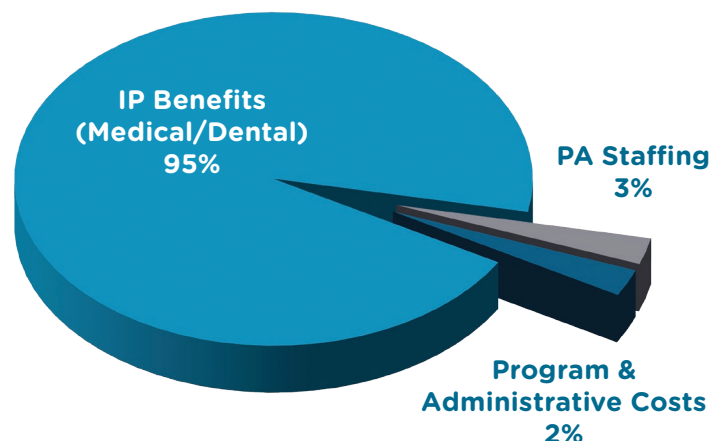
### Funding

Federal Funding	\$29,882,685
State Funding	\$1,067,239
County Funding	\$22,412,013
<b>TOTAL FUNDING</b>	<b>\$53,361,937</b>



### Expenses

IP Benefits (Medical/Dental)	\$50,608,740
Program & Administrative Cost	\$1,368,741
PA Staffing	\$1,384,456
<b>TOTAL EXPENSES</b>	<b>\$53,361,937</b>



# What We Do... Who We Are

- The Public Authority **Registry** matches IHSS consumers needing assistance with independent providers who offer home and personal care services.
- The SF Public Authority is unique because we have an **On-Call Program** that offers emergency provider services to consumers without a provider who are being discharged from the hospital and to consumers whose provider is not available.
- The **Mentorship Program** offers 1-1 direct mentoring with consumers, a training and resource **One Stop Center**, and a community transition program at Laguna Honda Hospital.
- As part of our ongoing **advocacy** and **education** programs, the Public Authority organizes conferences and other forums to educate the public on consumer directed services.
- On behalf of San Francisco's Independent Provider workforce, the Public Authority **negotiates wages and benefits** with SEIU Local 2015, the union that represents the Independent Providers.
- The Public Authority offers **medical and dental benefits** to qualifying Independent Providers.
- As part of the criminal background check, the Public Authority works with the Department of Justice to ensure all current and prospective Independent Providers are properly fingerprinted and cleared for employment.

*The mission of San Francisco's IHSS Public Authority is to provide and promote a service delivery model of consumer directed, in-home support that maximizes the potential of older adults and people with disabilities to live independently and participate in their communities.*



*We provide many services for consumers, including conferences, workshops and trainings.*





**2,825  
On-Call  
Requests  
Served**

*Congratulations to Haydee Hernandez, our first On-Call Provider of the month. Her outstanding skills as a provider, her patience with consumers, and her willingness to help whenever needed are what make the On-Call Program so successful.*

**216  
New Providers  
Added to  
Registry**



*Providers preparing for the new overtime rules which went into effect on July 1, 2016.*





*Mentors prepare for their one-on-one meetings with consumers.*



**552**  
**Consumers**  
**Receiving**  
**Pre-Interview**  
**Assistance**

# Governing Body

---

<b>Melvin Beetle</b>	Older Consumer	<b><i>President</i></b>
<b>Mike Boyd</b>	Older Consumer	
<b>Luis Calderon</b>	Younger Consumer	<b><i>Vice President</i></b>
<b>Judith Karshmer</b>	DPH Commissioner	
<b>Tatiana Kostanian</b>	MDC Representative	
<b>Kenzi Robi</b>	Younger Consumer	
<b>Jessie Sandoval</b>	Younger Consumer	
<b>Rita Semel</b>	DHS Commissioner	
<b>Gustavo Serifiá</b>	DAAS Commissioner	<b><i>Treasurer</i></b>
<b>Patricia Webb</b>	Younger Consumer	
<b>Patricia Wooley</b>	Worker Representative	<b><i>Secretary</i></b>

## Public Authority Staff

---

<b>David Araujo</b>	One-Stop Center Liaison
<b>Shelia J. Auzenne</b>	Support Services/On-Call Counselor
<b>William Chan</b>	Support Services/On-Call Counselor
<b>Loc Chau</b>	Director of Finance & Operations
<b>Yvonne Cunningham</b>	Administrative Coordinator
<b>Kelly Dearman</b>	Executive Director
<b>Vladimir Etalis</b>	Support Services/On-Call Counselor
<b>Eren Gutierrez</b>	Registry and On-Call Program Manager
<b>Patrick Hoctel</b>	Executive Assistant
<b>Betty Hom</b>	Receptionist/Admin. Support
<b>Melanie Huang</b>	Senior Human Resources Generalist
<b>Poni Ma</b>	DOJ Documents Technician
<b>Ophelia Ng</b>	Benefits Coordinator
<b>Eileen Norman</b>	Deputy Director
<b>Emilio Ramirez</b>	Support Services/On-Call Counselor
<b>Irina Selskaya</b>	On-Call Program Coordinator
<b>Jingle Tang</b>	Support Services/On-Call Counselor
<b>Perry Vermilyea</b>	Mentorship Program Manager




**SFIHSS** PUBLIC  
AUTHORITY


832 Folsom Street, 9th Floor • San Francisco, CA 94107-1123


## Contact Us!



**SFIHSS** PUBLIC  
AUTHORITY

 San Francisco IHSS Public Authority  
832 Folsom Street, 9th Floor • San Francisco, CA 94107-1123

 Phone: (415) 243-4477  
TTY: (415) 243-4430  
Fax: (415) 243-4407

 [www.sfihsspa.org](http://www.sfihsspa.org)

